

Lauren Stenner

Client Services Manager

Lauren joined the talkforce team in 2003. Prior to this Lauren worked for the multinational computer company, IBM, providing support for the location services department ensuring the easy running of its sites throughout Australia.

Today, Lauren is a crucial and central member of the talkforce team. Often referred to as "the hub of the wheel," Lauren's experience and knowledge of the talkforce business is unparalleled. Her roles and responsibilities are varied at talkforce. A critical component includes being the key Client Service contact for support, logistics and events co-ordination.

In house, Lauren partners closely with our Consultant team to ensure the seamless delivery and execution of our client services and solutions. Lauren also has advanced knowledge and skills in IT Management. She has a personal interest in this area has pursued study to continue her learning.

She is a highly competent and action-oriented administrator with a results-driven mindset. She has acute attention to detail. This contributes to her polish as a client service professional, who sets and achieves the highest standards. Our clients know Lauren for her friendly, warm nature and the genuine pride she takes in her work.

She works closely with the following consultants and their clients:

- Mike Wilson
- Julie Holman
- Christopher Whitnall
- Shilpi Joshi
- Gail Bower
- Andy Price
- Kat Thomas