



MANAGING HIGH PERFORMANCE

Develop the management skills and structures to help your people deliver their best

Give your leaders a clear understanding of the building blocks of management required to deliver the best performance from their teams by developing capability in objective setting, creating development plans through to performance reviews and performance management.

Ensure your organisation thrives by building an understanding of the key components of people management, helping your leaders get the best from their teams as they develop their skills in providing clear guidance and objectives, driving strong performance.

Workshop Content

This workshop guides participants through the different steps required to manage good performance in their team members. Content includes: Objective setting and the importance of defining SMART goals; regular 1:1 sessions; review meetings and performance monitoring; development discussions and individual development plans; performance reviews and performance management.

Learning Outcomes

Upon completion of this workshop, participants will be able to:

- Understand the different components of managing good performance
- How to set SMART objectives
- Ability to use simple frameworks to assist when providing feedback
- Identify steps to navigate a difficult conversation
- Plan and conduct a coaching session
- Identify the key components of a development discussion and development plan
- Understand the importance and approach for a performance review
- Understand the principles of performance management



Recommended for:

New and current leaders and managers



Delivery:

Face-to-face or virtual



Workshop duration:

Full or half day



No. of attendees:

12

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